

Commercial Recycling Services



All businesses have a legal duty to dispose of their waste through a registered waste contractor, such as Caerphilly County Borough Council, and to separate waste for recycling. CCBC encourages businesses to recycle by offering recycling collections at half the cost of the general waste service. We also cater for smaller businesses that do not produce so much waste by offering "Trade Recycling Sacks". These are half the cost of "Trade Refuse Sacks" at £43.27 per roll. A roll can be purchased from one of our Customer First centres. Refuse and recycling sacks can also be purchased if you would like to put out additional waste over the Christmas period. If your business would like to get involved with recycling, help us meet the Welsh Government's Statutory Recycling Targets, help the environment and save some money along the way, please call 01443 866533 or visit www.caerphilly.gov.uk

Welcome to Risca

We welcome a new business to Risca - *Mucky Pups* dog grooming parlour has opened on Commercial Street. We wish you every success in your new venture.

Temporary Grit Bins

In preparation for the winter, we have had temporary yellow grit bins placed throughout the town centre. If you notice that these are becoming low on grit, please call our Highways Customer Care team on 01495 235323.

Choose the High Street - Christmas



We would like to say a big thank you to all of the retailers who took part in the Choose the High Street Christmas Voucher Booklet. This year, we have received 105 offers - the highest number yet! The vouchers will be valid from 16th November to 31st December across the five managed towns of Bargoed, Blackwood, Caerphilly, Risca and Ystrad Mynach; there are also some offers from businesses outside the town centres too. In Risca, people can collect their free voucher booklet from the Library and Customer First Centre on Tredegar Street. Voucher booklets will also be given away at all of the Council's Christmas events and via local schools. To promote the scheme, there will be newspaper adverts in several local publications, along with information on the Council's website and social media pages. In addition, retailers who have submitted offers will be sent a poster to display in their window, which will also help to raise awareness of the campaign.



Consumer Rights Act 2015

The main parts of the Consumer Rights Act 2015 (CRA) came into force on 1st October 2015. The CRA replaces a number of laws with regard to business-to-consumer transactions, including the Sale of Goods Act 1979 and the Supply of Goods and Services Act 1982. It will be clearer and easier to understand, meaning that consumers can buy and businesses can sell to them with confidence. The changes are relevant to every business that sells directly to consumers. The new law makes it clear what should happen when goods or digital content are faulty, or when services are not provided with reasonable care and skill. To help businesses and consumers, the Department for Business, Innovation and Skills has developed a plain English summary of the key elements of the Act. This 'consumer rights summary' is not intended to be a comprehensive guide to consumer rights, but rather a general overview of the key rights, focusing on the most common issues. This summary can be downloaded from: www.businesscompanion.info or more information can be obtained from CCBC's Trading Standards Team by contacting 01495 235291 or e-mailing tradingstandards@caerphilly.gov.uk

Risca Christmas Market

On Saturday 5th December from 12:00 until 17:30, there will be a free, festive family event taking place at Tredegar Grounds on Tredegar Street. Festive music, gift stalls, rides, street entertainers, Santa's Grotto and children's crafts will create a festive feast for visitors and residents alike. The event will finish with a lantern procession and carols around the Christmas Tree at approximately 16:45. If you anticipate any issues with the event or would like to get involved in any way, please contact the Caerphilly Events Team on 01443 866390 or e-mail events@caerphilly.gov.uk

Christmas Waste Collection

The Christmas waste collection days will be as follows. Please ensure that all waste and recycling is ready for collection by 06:00.

Monday 21st December - No Change

Tuesday 22nd December - No Change

Wednesday 23rd December - No Change

Thursday 24th December - No Change

Friday 25th December - Collecting Sunday 27th December

Monday 28th December - No Change

Tuesday 29th December - No Change

Wednesday 30th December - No Change

Thursday 31st December - No Change

Friday 1st January 2016 - Collecting Saturday 2nd January

New Opening Hours



Please note that from Monday 5th October, Caerphilly Council's Libraries and Customer First Centres' opening hours changed.

The new hours for Risca Palace Library are:

Monday: 09:30-13:00 & 14:00-18:00
(Closed on Bank Holidays)

Tuesday: 09:30-13:00 & 14:00-17:00

Wednesday: 09:30-13:00 & 14:00 - 18:00

Thursday: 09:30-13:00 & 14:00-17:00

Friday: 09:30-13:00 & 14:00-17:00

Saturday 09:30-16:00

The Customer First Centre's new opening hours are:

Monday: 09:30-13:00 & 14:00-15:30

Tuesday: 09:30-13:00 & 14:00-15:30

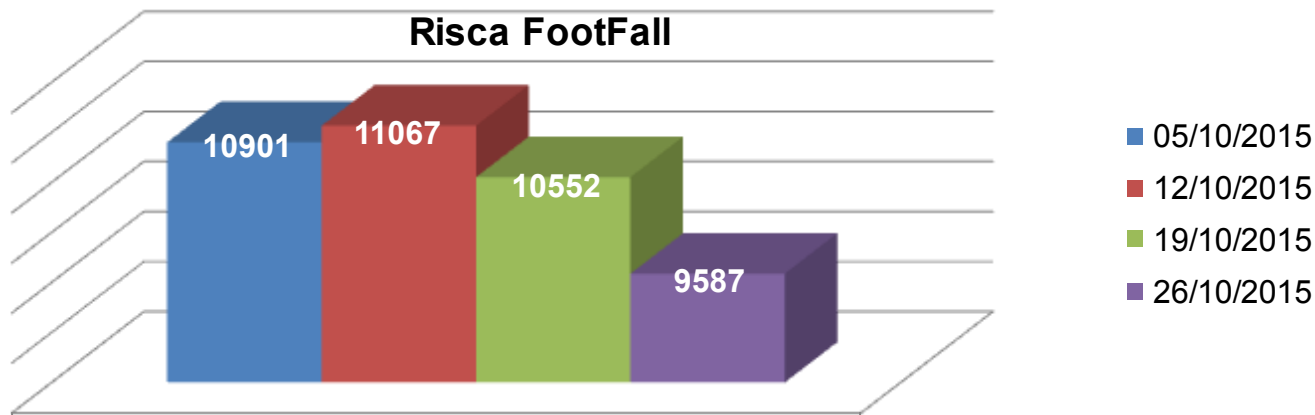
Wednesday: 09:30-13:00

Thursday: 09:30-13:00

Friday: 09:30-13:00 & 14:00-15:30

Saturday: 09:30-13:00

Risca FootFall



Useful Numbers

Caerphilly County Borough Council (General Enquiries) - 01443 815588

Highways Customer Care - 01495 235323

Town Centre Management - 01443 866213/01443 866393

Trading Standards - 01495 235291

Cleansing - 01443 866533

Gwent Police - 01633 838111



**Choose the
HIGH STREET**

Town Centres - Unique Places

A greener place to live, work and visit
Man gwyrdach i fyw, gweithio ac ymweld

