

Town Centres - Unique Places 🔳 📕 🔳 📕 📕 📕 Ystrad Mynach [

CHRISTMAS

Talebau Manwerth Y NADOLIG

Choose the HIGH STREET Dewiswch y STRYD FAWR

Ystrad Mynach Christmas Market



The annual Christmas Market will be welcomed into the

town centre

on Saturday 21st November between 11:00 and 17:00. Offering food and craft stalls, some children's funfair rides, local bands and choirs along with a Santa's Grotto at Siloh Church followed by the light switch on at 16:45. The closure of Bedwlwyn Road and Oakfield Street to vehicular traffic between its junctions with Pengam Road and Penallta Road is anticipated from 06:00 until 19:00 on Saturday 21st November. Only event participants and emergency vehicles will be permitted access to the road closure area. Retailers that do not have alternative access to their premises should arrange for any deliveries required for the event day to be made prior to 6am on Saturday 21st November, before the official road closure. If you anticipate access issues or would like to get involved in any way please contact the Events Team on01443 866390 or email:

events@caerphilly.gov.uk

Temporary Grit Bins

In preparation for the winter, we have had temporary yellow grit bins placed throughout the town centre. If you notice that these are becoming low on grit, please call our Highways Customer Care team on 01495 235323.

Choose the High Street - Christmas

We would like to say a big thank you to all of the & Clothing retailers who took part in the Choose the High Street Christmas Voucher



Booklet. This year, we have received 105 offers - the highest number yet! The vouchers will be valid from 16th November to 31st December across the five managed towns of Bargoed, Blackwood, Caerphilly,

Risca and Ystrad Mynach; there are also some offers from businesses outside the town centres too. In Ystrad Mynach, people can collect their free voucher booklet from the Library or Penallta House Council Offices. Voucher booklets will also be given away at all of the Council's Christmas events and via local schools. To promote the scheme, there will be newspaper adverts in several local publications, along with information on the Council's website and social media pages. In addition, retailers who have submitted offers will be sent a poster to display in their window, which will also help to raise awareness of the campaign.

Consumer Rights Act 2015

The main parts of the Consumer Rights Act 2015 (CRA) came into force on 1st October 2015. The CRA replaces a number of laws with regard to business-to-consumer transactions, including the Sale of Goods Act 1979 and the Supply of Goods and Services Act 1982. It will be clearer and easier to understand, meaning that consumers can buy and businesses can sell to them with confidence. The changes are relevant to every business that sells directly to consumers. The new law makes it clear what should happen when goods or digital content are faulty, or when services are not provided with reasonable care and skill. To help businesses and consumers, the Department for Business, Innovation and Skills has developed a plain English summary of the key elements of the Act. This 'consumer rights' summary' is not intended to be a comprehensive guide to consumer rights, but rather a general overview of the key rights, focusing on the most common issues. This summary can be downloaded from: www.businesscompanion.info or more information can be obtained from CCBC's Trading Standards Team by contacting 01495 235291 or e-mailing tradingstandards@caerphilly.gov.uk

Town Centre Management: 01443 866213 🗖 retail@caerphilly.gov.uk 🛛





Useful Numbers

Caerphilly County Borough Council (General Enquiries) - 01443 815588 Highways Customer Care - 01495 235323 Town Centre Management - 01443 866213/01443 866393 Trading Standards - 01495 235291 Cleansing - 01443 866533 Gwent Police - 01633 838111



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